



## FIRST TIME COMPETING AT BONEO PARK?

### CAN I PUT A LATE ENTRY IN AFTER ENTRIES HAVE CLOSED?

If there is availability you can enter with an additional late fee charge. Send an email to [events@boneopark.com.au](mailto:events@boneopark.com.au) to request a late entry. You may be put on a waitlist once the draw is out. It is not guaranteed you will get you in after entry close, this is subject to availability.

**I FORGOT TO BOOK MY YARD/STABLE/CAMPSITE AND ENTRIES HAVE CLOSED?** You can login again to our online system and make a booking through our 'Facilities' Menu. Make sure you enter the correct dates. All bookings must be made at least three days prior to arrival.

### WHERE WILL I FIND THE DRAW AND ALLOCATION LIST?

On the Boneo Park website [www.boneopark.com.au](http://www.boneopark.com.au) on the specific competition page under rider information. We do usually post on Facebook and send an email out to competitors prior to the start of the event.

### HOW DO I KNOW WHERE MY STABLE/YARD/ CAMPSITE ALLOCATION IS?

There is a map of the campsites and yards available for you to see where you are allocated. Allocations and maps can be found on the Boneo Park website. [www.boneopark.com.au](http://www.boneopark.com.au)

### HOW DO I KNOW MY YARD IS MINE WHEN I ARRIVE?

All yards are numbered, and your name will be on your yard if you have reserved and pre-booked it prior to the event.

### HOW DO I SCRATCH/ GET A REFUND?

You must email scratchings through to [events@boneopark.com.au](mailto:events@boneopark.com.au) prior to the event along with a vet/ medical certificate, if you wish to receive a refund. Please see refund policy on the event schedule.

### CAN I BRING A NON-COMPETING/CAMPANION HORSE?

Yes, you can however you are required to pay a casual arena fee for that horse and it is also dependent on availability of stables and yards for each competition. The casual arena fee can be paid for via our website.

### WHY IS THERE A MAXIMUM OF 3 CLASSES PER HORSE AND RIDER COMBINATION, PER DAY ALLOWED?

Boneo Park reserves the right to look after the welfare of the horses and do not wish to have any horse exhausted from excessive riding.

#### WHAT IS THE EARLIEST AND LATEST TIME I CAN ARRIVE AT BONEO PARK?

The earliest is 6am and the latest is 7pm. After 7pm you must call and let the office know in advance.

#### WHERE IS THE EVENT OFFICE LOCATED AND DO I NEED TO CHECK IN?

It's not compulsory to check-in however it is good to let the office know you are here just in case the Judge is waiting for you for any reason and we can radio through. The Event Office is located in the restaurant precinct, west of arena outdoor A.

#### DO I NEED TO NOTIFY BONEO PARK IF I AM NOT COMING ON THE DAY?

Yes, please ring the office on 5986 3006 or email [events@boneopark.com.au](mailto:events@boneopark.com.au) if you will not be coming on the day so we can notify Judges and Marshalls.