



Boneo Park refund and cancellation policy

Competition entry fees

Before closing date of entries – entry fees will be refunded in full less a \$20 administration fee.

After closing date of entries – no refunds will be given unless a veterinary or medical certificate is provided within seven days of the event. If a veterinary or medical certificate is supplied within the timeframe 50% of entry fees paid will be refunded.

Stables, yards and camping

More than three days from the event – stable, yard and camping fees will be refunded in full less a \$20 administration fee.

Within three days of the event – refunds, less the \$20 admin fee, will be given if the stable can be filled. If a vet or medical certificate is provided a 50% refund will be given.

Cancellation of an event

If Boneo Park cancel an event due to extreme weather conditions, low numbers or other unforeseen circumstances, Boneo Park reserves the right to retain a \$20 administration fee per rider. All other money paid will be refunded. There will be no refunds once the event has started.

Cancellation of a class

If Boneo Park cancel a class due to extreme weather conditions, low numbers or other unforeseen circumstances, the entry fee will be refunded.